

PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)
(Large Entity)

Docket No.
6065-77526

In Re Application Of: **Eric James**

Serial No.
09/584,306

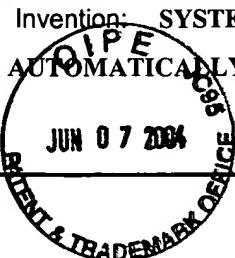
Filing Date
05/31/2000

Examiner
Nguyen, Quynh H.

Group Art Unit
2642

Invention: **SYSTEM AND METHOD FOR CHANGING ENTITY CONFIGURATION INFORMATION WHILE AUTOMATICALLY MONITORING AND DISPLAYING SUCH INFORMATION IN A CALL CENTER**

RECEIVED



JUN 0 9 2004

TO THE COMMISSIONER FOR PATENTS:

Technology Center 2600

This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a response to the Office Action of 01/27/2004 above-identified application.

Date

The requested extension is as follows (check time period desired):

One month Two months Three months Four months Five months

from: 4/27/2004 *Date* until: 6/27/2004 *Date*

The fee for the extension of time is \$420 and is to be paid as follows:

A check in the amount of the fee is enclosed.
 The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account No. 03-2470
 If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No. 03-2470

Signature

Jon P. Christensen
Reg. No. 34,137

06/03/2004 DENMANU1 00000142 032470 09584306

02 FC:1252 420.00 DA

CC:

I certify that this document and fee is being deposited on 6/02/2004 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature of Person Mailing Correspondence

Abby Boone

Typed or Printed Name of Person Mailing Correspondence